



**Honolulu Board of Water Supply Stakeholder
Advisory Group Meeting #48
Thursday, October 19, 2023 -- 4:00 to 6:00 PM**

Zoom Link

<https://hbws-org.zoomgov.com/s/1613630861>

Agenda

Welcome

Dave Ebersold, Facilitator, CDM Smith

Public Comment

Customer Satisfaction Survey

Becki Ward, Ward Research

Rate Study Update

Dave Ebersold, CDM Smith

Joe Cooper, Waterworks Controller

Approve Notes

- Approve Notes from Meeting #46

BWS Updates

Ernest Lau, BWS Manager and Chief Engineer

2024 SAG Meeting Dates

- Thursday, January 18, 2024
- Thursday, April 18, 2024
- Thursday, July 18, 2024
- Thursday, October 17, 2024